

Dear Group Leader,

We would like to take this opportunity to thank you for choosing to play Alabama's Robert Trent Jones Golf Trail. There is no question you will experience championship golf at its finest and receive a true taste of Robert Trent Jones courses and genuine southern hospitality.

Attached to the email, you will find a confirmation as receipt of payment. Additional links providing important information are listed at <u>rtjgolf.com/reservations/info.htm</u>. The Travel Pack link includes directions, telephone numbers to each of our golf and hotel facilities, and local points of interest. Each golf course and hotel will receive a copy of your golf or accommodation vouchers one day prior to your arrival.

A link is also provided to the merchandise certificate. We ask you to print one copy to redeem for vouchers at your first stop. You will receive one voucher for each person in your group to receive a 15% discount on merchandise. These vouchers may be used at any of the Robert Trent Jones golf shops along the Trail. Please refer to stipulations printed on the voucher when using. Our corporate retail division has the ability to provide you with personalized merchandise upon your arrival; please visit the link above for contact information.

Alabama's Robert Trent Jones Golf Trail makes every effort to inform you ahead of time concerning any course maintenance that may affect your play. For reference and convenience, maintenance schedules are also posted on our website under each specific course: <u>rtjgolf.com</u>. When notified of maintenance practices such as aerification, over-seeding or cart path only restrictions, we ask you please communicate these conditions to all members of your group prior to arriving on the Trail.

Your reservations are confirmed. If there are any changes in plans please call us at 1-800-949-4444. To receive a refund for prepaid reservations, cancellations must be made through the SunBelt Reservations Center at least 8 days prior to your arrival date. A cancellation fee may be incurred with all prepaid reservations. Weather vouchers will be issued only if the golf course is closed for the duration of the day. Please take time to familiarize yourself with the terms and conditions for prepaid reservations by clicking the link provided.

We hope you have a great time playing the Trail. Let us know if there is anything further we can do to make your trip more pleasurable. Thank you again for choosing Alabama and the Robert Trent Jones Golf Trail.

Sincerely,

Reservations/Operations Center ALABAMA'S ROBERT TRENT JONES GOLF TRAIL